

Time Printed: 19 May 2022 13:49:14

**Metropolitan, Circle and Hammersmith & City Lines  
Service Manager's Daily Review**

**Auto : 55714**

**For 24 hours commencing: 0300**

**Timetable In Use: WTT342 (MET) WTT36 (C&H)**

**Monday 21 February 2022**

**Snapshot Cancellations and Station Closures**

Time	Train Cancellations	Cancelled	Scheduled	Station Closures
06:00	<p><b>MET</b>  <u>No Train Operator (2)</u> : 463, 474 ONA  <u>Customer Action (6)</u> : 424, 426, 427, 462, 464, 467 Trespass incident Neasden Depot</p> <p><b>C&amp;H</b>  <u>No Train Operator (2)</u> : 201, 277 ONA  <u>Defective in Service (1)</u> : 275</p>	11	<b>MET 32, C&amp;H 28</b>	<b>None</b>
07:00	<p><b>MET</b>  <u>No Train Operator (3)</u> : 412, 437, 463 ONAs  <u>Other Attrib (7)</u> : 424, 426, 427, 462, 464, 467, 474 Neasden stalled Jubilee train</p> <p><b>C&amp;H</b>  <u>No OK Stock (3)</u> : 201, 211, 275 NOOK  <u>Other Attrib (1)</u> : 277 Neasden stalled Jubilee train</p>	14	<b>MET 45, C&amp;H 31</b>	<b>None</b>
08:00	<p><b>MET</b>  <u>No Train Operator (2)</u> : 440, 450 ONAs  <u>Other Attrib (9)</u> : 424, 427, 442, 461, 462, 463, 464, 466, 467 Neasden stalled Jubilee line train</p> <p><b>C&amp;H</b>  <u>No OK Stock (3)</u> : 211, 271, 277 ONAs</p>	14	<b>MET 48, C&amp;H 31</b>	<b>None</b>
09:00	<p><b>MET</b>  <u>No Train Operator (1)</u> : 450 ONA  <u>Other Attrib (10)</u> : 424, 440, 461, 462, 463, 464, 465, 466, 467, 470 Earlier stalled train at Neasden DT</p> <p><b>C&amp;H</b>  <u>No OK Stock (3)</u> : 211, 271, 277 NOOK</p>	14	<b>MET 47, C&amp;H 31</b>	<b>None</b>
12:00	<p><b>MET</b>  <u>No Train Operator (1)</u> : 405 No Operator Available</p> <p><b>C&amp;H</b>  <u>No OK Stock (2)</u> : 262, 271 No Stock Available</p>	3	<b>MET 35, C&amp;H 31</b>	<b>None</b>
15:00	<p><b>MET</b>  <u>No Train Operator (1)</u> : 424 No Operator Available</p> <p><b>C&amp;H</b>  <u>No Train Operator (4)</u> : 214, 262, 263, 271 No Operator Available</p>	5	<b>MET 35, C&amp;H 31</b>	<b>None</b>
17:00	<p><b>MET</b>  <u>No Train Operator (4)</u> : 404, 424, 434, 467 ONA  <u>Customer Action (1)</u> : 411</p> <p><b>C&amp;H</b>  <u>No Train Operator (3)</u> : 262, 263, 266 ONA</p>	8	<b>MET 45, C&amp;H 31</b>	<b>None</b>
18:00	<p><b>MET</b>  <u>No Train Operator (4)</u> : 404, 407, 413, 467 ONA  <u>Customer Action (1)</u> : 411</p> <p><b>C&amp;H</b>  <u>No Train Operator (1)</u> : 207 ONA  <u>No OK Stock (1)</u> : 263</p>	7	<b>MET 48, C&amp;H 31</b>	<b>None</b>
19:00	<p><b>MET</b>  <u>No Train Operator (5)</u> : 413, 432, 445, 446, 467 ONA</p> <p><b>C&amp;H</b>  <u>No OK Stock (1)</u> : 263</p>	6	<b>MET 48, C&amp;H 31</b>	<b>None</b>
21:00	<p><b>MET</b>  <u>No Train Operator (5)</u> : 413. 434. 436. 446.</p>	7	<b>MET 43, C&amp;H 31</b>	<b>None</b>

## Daily Commentary

### 04:34 Neasden Depot - Reported Trespass Incident

Jubilee line train 143 reported a trespasser on the track within Neasden Depot as the train was coming out on 11 road and heading towards the shed roads.

TMR issued a code red and all traction current within the Depot was switched off.

BTP requested ref 50. Met police attending ref 747. Met ITG1 in operation. Trespasser reported as wearing [REDACTED]

04:45 Police reported on site with security checking area.

Met service was suspended Harrow on the Hill to Aldgate at SOT

04:59 Cat 1 declared, Met SM silver.

Helicopter requested to search site but this was called off as it was running low on fuel.

05:02 DDM reports 2 x Met police teams and 2 x BTP teams on site and will check each section within Depot and pass all clear to TMR.

05:06 Met DRM on site.

05:07 NIRM on site.

Plan continues in place with NIRM/DRM/DDM and police teams conducting sweep of Depot.

BTP requesting no sections are switched on within the Depot until searches are completed.

05:35 All sections confirmed as checked and clear, BTP speaking to FCRL to confirm sufficient searches completed and happy for current to be switched on.

05:41 All clear given by the BTP.

05:43 TMR advised an all clear was given and safe for traction current to be recharged. TMR contacting Controller.

05:46 All sections within Neasden Depot confirmed as switched on.

06:00 - Severe delays on the Metropolitan line in consequence with no service northbound whilst trains populate the area.

Jubilee line reported T134 on 11 road has lost all air and will need assistance. A further seven Jubilee line trains have air issues within the depot. All responders now concentrating their efforts on their recovery.

06:10 Silver responsibilities transferred to the Jubilee line SM to facilitate the recovery of the Jubilee line trains.

A 39 min delay was recorded to N427 coming out of Neasden Depot. DRM investigating.

( [REDACTED] )

### 07:16 Harrow on the Hill - Train Withdrawn

07:16 harrow on the Hill - S442 (21046). Door failing to open and greyed out. TT in attendance. Routed to depot and cancelled. 5 minutes. ( [REDACTED] )

### 09:24 Hammersmith Delayed departure

09:24 Hammersmith E262 Delayed departure awaiting T/Op. 5 minutes. ( [REDACTED] )

### 09:42 Harrow on the Hill - Track Trespass

09:42 Harrow on the Hill Chiltern unit 2B18 reported a person on the track south of signal JB1. Person reportedly entered an abandoned shed in vicinity. Trains cautioned in the area. BTP requested via the LUCC. Station staff and DRM tasked to investigate.

09:46 CSS reported person removed from track environment and has left the station. Line speed restored.

Staff tasked with identifying access point. Confirmed gate on Chiltern side in the NWP area unsecured. Station staff secured gate with chain and S1 padlock. Chiltern informed to send MOM to site to secure gate and return our assets. A five minute delay recorded. ( [REDACTED] )

### 10:28 Service update

10:28 Good service advertised for the Metropolitan Line. ( [REDACTED] )

### 12:39 Northwood - Falling Tree

A householder reported that a tree from their garden was uprooted and leaning over the track area, Northwood CSS rode through the area and nothing obvious, Harrow DRM attended and contacted the householder who produced a photo of the tree that was only being held up by a wooden fence, This tree is about 80ft in height and could collapse the fence at any stage, As a precaution both northbound & southbound main lines were suspended and the ERU was requested, ERU were on site by 1329 hours and a full assessment was taking place.

The ERU had conducted a full assessment by 1340 hours and its a large branch resting on another tree that is holding the tree up and tree surgeons are required and a request has been made.

2 tree surgeon units were on site by 1410 hours and work commenced by 1435 hours with an estimate of 60 to 90 minutes for work to complete, The length of time being taken is due to the position of the falling tree making the work site hazardous.

The all clear was given by 1540 hours after sufficient work was carried out to make the tree safe for services to resume on the fast lines, Chiltern services resumed at 1545 hours ex Amersham, Further non intrusive works will need to be carried out at a later date.

( [REDACTED] )

### 19:47 Baker street - PTi Incident

The T/op of N473 reported that a PEA had been operated in car 6 after opening the train doors. The T/op walked back to investigate and discovered station staff assisting a female customer who had slipped with both legs falling between the train and platform edge. The customer (believed to be in [REDACTED]) was offered medical assistance which was declined with no reported injuries. The customer continued her journey boarding the train to Croyley being escorted by another customer. A 3 minute delay was recorded and a platform walk test was carried out by station staff with no reported issues. ( [REDACTED] )

### 20:45 Paddington - Obstruction on track

The Baker street DRM travelled on-board E201 to RM hold board ERD038 to retrieve a large rubble bag which was laying between the negative rail and right hand running rail. Traction current was discharged between Royal Oak and Paddington

and Bouverie PLace to Baker street on the EB line at 20:48Hrs and the DRM took track access to retrieve the obstruction. All staff and equipment was clear of the track at 20:50Hrs and traction current was recharged at 20:52Hrs. A 7 minute delay was recorded (██████████)

**21:49 Edgware Rd - Passenger Action**

E261 (21068) Off-duty t/op reportedly abused by passenger. DRM and BTP in attend (BTP ref 564). TM adv. 5 min delay recorded. (██████████)

**22:47 Edgware Rd - Non-communicating Train**

W272 (21521) NCT. RM move auth to RM hold ERD001. Del arrival 22:58. 11min delay booked. Minor delays to C&H and Met services. (██████████)

**00:03 Multiple Met Trains Graffitied**

Multiple trains discovered with windscreens externally graffitied (supposedly vandalised whilst in service) as follows:

**00:03** UXB E426 (21047). Detrained departed ety to NSDT & canc. 7 min delay booked.

**00:25** CHM S474 (21034) Departed with 2<sup>nd</sup> staff member on board to aid visibility. Detrained at Chalfont, continued ety to RKY sdg. 17 min delay

Additionally 2 train stabled in Uxbridge sidings this evening also discovered. DRM investigating. BTP ref 19. (██████████)

### Daily Duty Allocation

Location	Early	Middle	Late	Night
DRM C&H	██████████ (61178)	██████████	██████████	██████████
DRM Met	██████████		██████████	██████████
Service Manager	██████████	██████████	██████████	██████████
SCL2 (1)	██████████		██████████	██████████
SCL2 (2)	██████████		██████████	██████████
LIS	██████████		██████████	██████████
SCL1 (1)	██████████		██████████	██████████
SCL1 (2)	██████████		██████████	██████████
SCL1 (3)	██████████		██████████	██████████
SCL1 (4)	██████████		██████████	██████████
SCL1 (5)				
SCL1 (6)				
SCL1 (7)				
SCL1 (8)				
██████████ - Nightshift trainee SCL2				